

PRESS RELEASE

Maayo Hotel Earns DOT's 4-star rating

Maayo Hotel was awarded a four-star rating by the Department of Tourism Accreditation Board last December 17, 2018.

According to Department of Tourism's standards, the star-ratings are given to hotels that had passed the quality of service which is assessed after a thorough inspection of the hotel from the food, cutleries used, bedroom, treatment of the staff to its clients, among others.

On a confirmation letter sent by the DOT, Maayo Hotel garnered an 823 point rating. The accumulation based on the National Accommodation Standards rates Maayo Hotel "four-star", only 27 points shy to achieve a five-star label.

As for Maayo Hotel General Manager Karen Mendoza, she said she's very grateful for the recognition and to have finally been awarded the 4-star rating which serves as a sign that efforts have been recognized and acknowledged by the DOT's Tourism Regulation, Coordination and Resource Generation Office.

"Maayo Hotel will continue to deliver the fine balance of wellness and hospitality with its comfortable guest rooms that inspire relaxation and calmness. We represent for those who need to strike a work-play balance in life," says GM Karen Mendoza.

Strategically located for business and leisure, Maayo Hotel is situated 15 minutes from the Mactan Cebu International Airport. The 4-star hotel takes a practical approach to wellness with amenities on providing wellness benefits.

Along with the star rating from DOT, Maayo Hotel also bagged recognition from DOT's annual Mabuhay Awards. In partnership with the Association of Human Resources Managers in the hospitality industry, the prestigious awards are given to bring distinction of honors to the best managers, supervisors, and rank and file staff from the industry.

Maayo Hotel staff namely; Assistant Restaurant Manager Jose Lloyd Capuyan, Executive Housekeeper Mylene Endab, Housekeeper Johann Wolfgang Anuada, and Handyman Elmer Nemenzo are the finalists of the concluded 23rd Mabuhay Awards held last November 26, 2018, in Bellevue Hotel in Muntinlupa. The accolades given to Maayo Hotel not more than a year after its opening is a testament of excellence.

Another milestone for Maayo Hotel is the ratings given by its online travel agencies. As it strives to deliver authentic Cebuano hospitality and building relationships with its guests, it is rated 9 out 10 by Agoda, booking.com, and hotels.com. Maayo Hotel also ranks first by Trip Advisor's hotel listing in Mandaue with 4.7-star rating out of 5.



“This is why we strive to keep ourselves abreast with the times through skills training, updating of facilities and amenities so we keep moving in order to stay relevant in the industry,” GM Karen adds. “These milestones manifests our relentless commitment to excellence.”

At heart of it all is excellent service provided by the staff, who are trained to be attentive and anticipate guests’ needs. All these elements combined make Maayo Hotel what it is today.

PHOTO CAPTIONS:

000 – Strategically located for business and leisure, Maayo Hotel is situated in Plaridel St., Mandaue City.

001 – Maayo Hotel team during 23rd Mabuhay Awards. From L-R; Handyman Elmer Nemenzo, HR Manager Liza Suarez, General Manager Karen Mendoza, Executive Housekeeper Mylene Endab, Housekeeper Johann Wolfgang Anuada, Assistant Restaurant Manager Jose Lloyd Capuyan.

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